

HOUSTON INDEPENDENT SCHOOL DISTRICT

César E. Chávez High School International Baccalaureate World School

Houston, Texas 77017

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Dear Harris County Resident and Houston ISD Family:

Thanks to the CARES Act, Harris County Project 10 Million, and a partnership with Comcast, we are thrilled to offer you a six-month sponsorship for Internet Essentials. **This sponsorship will give you and your family access to internet at home at no cost to you through the remainder of the school year**, with the opportunity to continue receiving service for a low monthly fee once the sponsorship ends.

Internet Essentials Features

- High-Speed Internet service (25/3 Mbps)
- Six (6) months free internet (after the free period, you will have the option to continue service for \$9.95 per month)
- No term contracts, No credit check
- Free self-install kit

You must complete your full application by February 26, 2021, to qualify for this special offer.

Steps to apply for free internet service:

- 1. Go to http://bit.ly/3cuQSQX to complete your HISD Interest Form
- If approved, promotional codes will be sent to the email address submitted on the Interest Form
- 3. Log on to www.internetessentials.com from your computer or mobile device
- 4. Click Apply Now
- 5. Complete the online application and enter the promotional code
- 6. If you have any questions, please visit <u>www.internetessentials.com/get-help</u> for answers
- 7. Applying online is recommended, but if you cannot apply via computer or mobile device, you can call the Internet Essentials Partnership Program support team at 844-063-0178 to complete your application.

What if I already have Comcast Internet Essentials?

If you already are a subscriber of the Comcast Internet Essentials and would like to have your service paid for the free period, please call 844-963-0178. Make sure you received your access code before you call. This offer only applies to customers who are currently Internet Essentials customers; if you have other Comcast services, you may not qualify.

What if my student has an HISD hotspot?

The student should keep the hotspot in their possession for mobile internet use.